

mazon

M5 MOTION BASE MANUAL

Instruction and User Guide

PLEASE READ OUR USER GUIDE
CAREFULLY BEFORE USE

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SAFETY & WARRANTY WARNINGS | M5

SAFETY PRECAUTIONS:

Please read all directions before using the product and retain this guide for reference.

- Input voltage: AC 100-240V. 50/60HZ, output: DC29V 2.0A.
- Unplug the product before cleaning it.
- Keep the product wire, power supply, control box away from heat.
- Do not use this product in a humid environment. The connector part of the wire, and the gap between the motor and the control box, cannot be exposed to liquid or high humidity.
- Never operate this product if it has a damaged cord or plug, or is not working properly.
- Unplug the power cord and remove the remote control battery when the product is not used for a prolonged period of time.
- Consult this catalogue if you have any questions regarding the use of this product
- Do not let children play with or operate this product.
- Do not allow children or pets underneath the bed.

PRODUCT SPECIFICATIONS

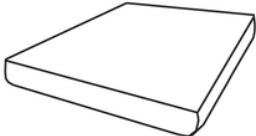
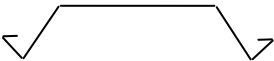
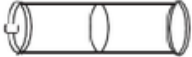
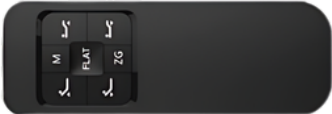
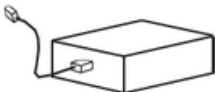
Product Size:

91*203cm

107*203cm

152*203cm

PARTS LIST

		
Bed Platform x 1pc	Mattress Rail x 1pc	Legs(2pc) x 4pcs
		
Remote Control x 1pc	Power Supply x 1pc	Power Cable 1 pc

INSTALLATION GUIDE | M5

STEP 1

Lay the carton flat on the floor and carefully cut open.

STEP 2

Lift carton so that the open side faces down and slide it up and off the bed. Place bed upside-down flat on the floor.

STEP 3

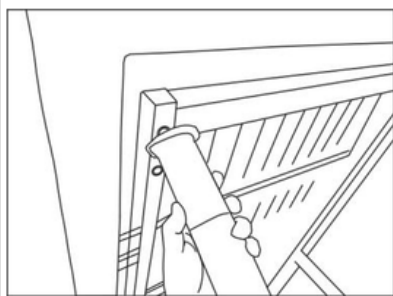
Remove and discard plastic bag.

STEP 4

Cut the zip ties, take out all the part boxes and the mattress rail, check that you have all the necessary parts according to the parts list.

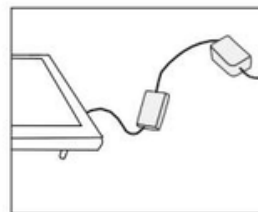
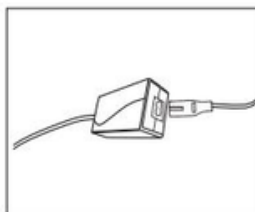
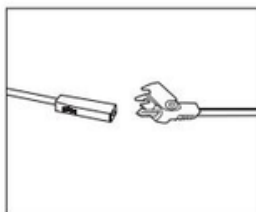
STEP 5

For leg assembly push the screw through the triangular brace. Screw in the leg and tighten.



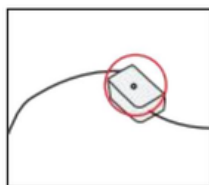
STEP 6

Connect the O I-connector from the controller to the O I-plug of the power supply. Connect the figure 8-wire plug of the power cable to the other jack on the switch's power supply. Connect the power cable to your nearby power outlet.



STEP 7

Insert batteries into the remote control. Press the first circled button (below). If the motor begins to run, unplug the power supply and turn the bed over to its right side-up position. If the motor does not run, it needs to be repaired.



Version 3 Remote

Matching code: Press the two buttons (head-down & foot-up) in the circles shown and at the same time press the little button on the side of the control box until you hear the 'didi' sound.



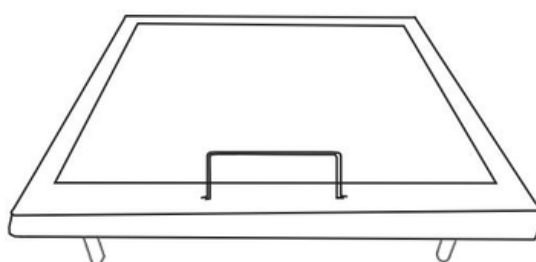
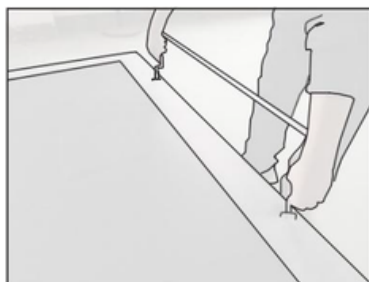
Version 4 Remote

Matching code: Press the two buttons (head-up & foot-up) in the circles shown and at the same time press the little button on the side of the control box until you hear the 'didi' sound.



STEP 8

Insert the mattress rail at the foot of the bed and two sides. Thus the bed is ready for use.



REMOTE CONTROL | M5

BUTTON OPERATION:

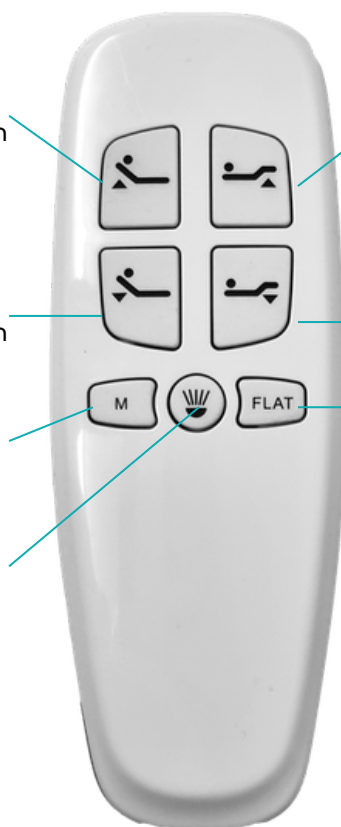
VERSION 3 REMOTE:

Press and hold to raise the backrest. Let go when the desired position is reached.

Press and hold to lower the backrest. Let go when the desired position is reached.

Click to set a user-defined position.

Click to turn the LED flashlight on top of the remote on and off.



Press and hold to raise the footrest. Let go when the desired position is reached.

Press and hold to lower the footrest. Let go when the desired position is reached.

Click to flatten the bed.

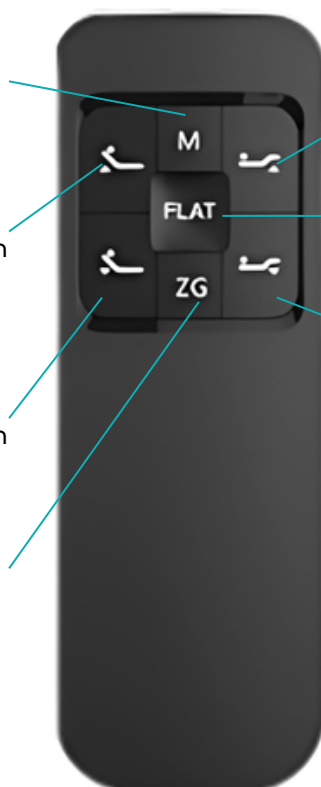
VERSION 4 REMOTE:

Click to set a user-defined position.

Press and hold to raise the backrest. Let go when the desired position is reached.

Press and hold to lower the backrest. Let go when the desired position is reached.

Click to turn the Zero gravity on.



Press and hold to raise the footrest. Let go when the desired position is reached.

Click to flatten the bed.

Press and hold to lower the footrest. Let go when the desired position is reached.

MEMORY SETTING:

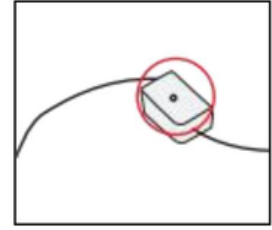
Setting a memory position if you're not satisfied with the factory setting.

1. Press FLAT button to flatten the bed. 
2. Adjust the bed to your preferred position by pressing the head and foot up/down buttons.    
3. Press and hold button M and let go after you hear the "didi" sound that indicates the setting has been successfully programmed.

TROUBLESHOOTING | M5

EMERGENCY RESET:

If you temporarily cannot reach the remote controller, press the little button at the side of control box or the little button on the extension wire to return the bed to flat position.



TROUBLESHOOTING:

If you experience problems with your adjustable bed, please follow these steps:

1. Press any button on the remote controller to see whether the blue backlight is bright. If it is dim or does not light, check the battery.
2. Check the green power indicator light on the power supply. If it is not lighted, check the power outlet.
3. Check for loose wires or connectors.
4. Check if the adjustable bed is assembled according to above steps.

If your problems cannot be solved by above steps, please contact us.

HOW TO SYNC 1 REMOTE TO 2 BEDS:

1. You just need to use one remote control, other remote controls need to be put away!
2. You need to pair 1 control to match each bed
3. How to pair? Please see Assembly Step 7. Repeat process for each bed.
4. Then one remote control will control all beds.

WARRANTY TERMS & CONDITIONS | M5

Mazon warrants the adjustable bed range to the Customer against defective materials and defective workmanship from the date of invoice for the periods;

M5	10 years Limited Warranty
M10	10 years Limited Warranty
M30, M40	20 years Limited Warranty
M50	10 years Limited Warranty
Adjustable Storage Base	10 years Limited Warranty

Any Warranty DOES NOT apply in circumstances where:

1. The goods or services are not defective
2. The goods were used or services required for a purpose other than which they are intended;
3. The goods were repaired, modified or altered by any person other than Mazon;
4. The defect has arisen due to misuse, neglect or accident;
5. The defect has arisen due to the incorrect installation of the goods;
6. The goods have not been stored or maintained recommended by Mazon;
7. The defect has arisen due to normal wear and tear on the goods; or
8. The Customer is in breach of the conditions

In order to make claim under this warranty, a person must:

1. Provide written details/pictures of any defect in the products together with documentary proof of the date of purchase of the product within 30 days of identifying the defect;
 2. Allow Mazon or it's employees or agents to inspect the products;
 3. Provide any information requested by Mazon in relation to the products or installation of the products.
- Mazon will use it best endeavors to meet any estimated dates but will in no circumstances whatsoever be liable for any loss or damage suffered by the customer or third party for failure to meet any estimated date.
 - The warranty is personal to the purchaser and is not able to be transferred or assigned.
 - The Warranty does not apply to the batteries either loose or in sets.

Full term warranty applies to the steel bed frame only.

- Actuators - 2Year Limited Warranty
- Control Box - 2 Year Limited Warranty
- Handpiece - 2 Year Limited Warranty
- Upholstered Surround & Fabric - 2 Years Warranty

Warranty valid once warranty registration card has been received and processed by Mazon or logged online via our warranty portal.

WARRANTY TERMS & CONDITIONS | M5

Conditions

This warranty covers products where Mazon has established there has been a manufacturing or material defect within the warranty period. Mazon will at its discretion either repair or replace the faulty products. The original warranty expiry date will still apply to the repaired or replaced products. All warranty issues and returns are to be directed to the Original Equipment Manufacturer or Supplier of the original equipment the Mazon product has been used in. Mazon's obligation is to the original Equipment Manufacturer that has purchased the products and incorporated them into the finished equipment. Fair wear and tear is not covered by warranty. Warranty will be void where the products have been altered, varied, modified, adjusted, repaired or attended to in any way without Mazon's written consent or in the event that the products have been damaged, abused or used improperly or negligently in any way. This statement does not confer, extend or vary any rights to parties or alter or extend any warranties offered by the Original Equipment Manufacturer. Mazon has sold the products to the Original Equipment Manufacturer subject to our terms and conditions of sale.

Liability

Except as specifically set out in these conditions, or contained in any warranty statement provided with the goods or services, any term condition or warranty in respect of the quality, merchantability, fitness for purpose, condition, description, assembly, manufacture, design or performance of the goods or services, whether implied by stature, common law, trade usage, custom or otherwise, is expressly excluded.

Replacement or repair of the goods or retroversion of the services is the absolute limit of Mazon's Liability arising under or in connection with the description, quality, condition, performance, assembly, manufacturer, design, merchantability or fitness for purpose of the goods or services or alternatively the sale, use of, storage or any other dealings with the goods or service by the customer or any third party.

Mazon is not liable for any indirect or consequential losses or expenses suffered by the Customer or any third party, howsoever caused, including but not limited to loss of turnover, profits, business or goodwill or any liability to any other party.

Mazon will not be liable for any loss or damage suffered by the Customer where Mazon has failed to meet any delivery date or cancel or suspends the supply of goods or services.

Nothing in these conditions is to be interpreted as excluding, restricting or modifying or having the effect of excluding, restricting or modifying the application of any state or federal legislation applicable to the sale of goods or the provision of services which cannot be excluded, restricted or modified.

The Customer indemnifies Mazon's against all liabilities and cost (including) all legal costs on an indemnity basis expense, losses, damages or claims in any way as a result of the Customer failure to comply with any part of these conditions.

Policy effective: 01-01-2024

